



## Booking form

To join one of our trips, please fill in this form and send it to us.

### PARTICIPANT 1

Mr/Mrs/Miss/Ms (Last Name) \_\_\_\_\_  
(Name to be written as it appears in your passport)  
(First Name) \_\_\_\_\_  
Address: \_\_\_\_\_ Postcode: \_\_\_\_\_  
Tel: (H) \_\_\_\_\_ (B) \_\_\_\_\_  
Email: \_\_\_\_\_  
Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Height (in cm): \_\_\_\_\_  
Do you have a pre-existing medical condition? Yes/No? \_\_\_\_\_  
If Yes, please give details \_\_\_\_\_

### PARTICIPANT 2

Mr/Mrs/Miss/Ms (Last Name) \_\_\_\_\_  
(Name to be written as it appears in your passport)  
(First Name) \_\_\_\_\_  
Address: \_\_\_\_\_ Postcode: \_\_\_\_\_  
Tel: (H) \_\_\_\_\_ (B) \_\_\_\_\_  
Email: \_\_\_\_\_  
Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Height (in cm): \_\_\_\_\_  
Do you have a pre-existing medical condition? Yes/No? \_\_\_\_\_  
If Yes, please give details \_\_\_\_\_

### TRIP/S SELECTED

1. Trip name: \_\_\_\_\_ Departure date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
2. Trip name: \_\_\_\_\_ Departure date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Additional arrangements or extension/s if required

I have read, understood and accepted the Conditions of Contract and waiver of liability on the following pages.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

### PARTICIPANT 1

(If aged under 18, this form requires the signature of your parent or legal guardian)

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

### PARTICIPANT 2

(If aged under 18, this form requires the signature of your parent or legal guardian)



## Conditions of Contract

Please read carefully the terms in the Conditions of Contract and waiver of liability as outlined below.

### 1. How to Book

To reserve your place on one of the tours organised by Aquaterra Adventures India Pvt. Ltd., you should complete the booking form and send it, By mail / fax to our office.

### 2. Payment

The prices quoted are for payment by cash, draft, wire transfer, cheque or money order, payable in New Delhi. The tour price is payable to Aquaterra Adventures India Pvt. Ltd., 45 days prior to departure. Failure to pay by that date entitles Aquaterra Adventures India Pvt. Ltd. to cancel your booking without notice and without refund of the deposit. Prices may be quoted in Rupees / US dollars / Euros. For some special trips, the booking date may be upto 2 months before departure.

### 3. Cancellations

If it becomes necessary to cancel your tour, you must notify Aquaterra Adventures India Pvt. Ltd. immediately in

writing. Once we receive your notice, cancellation will take effect. Please note that the following charges will apply on cancellation:

- if cancellation takes place more than 45 days prior to departure, your full deposit will be returned except a processing charge of Rs. 5000 or US\$ 120; (60 days for Brahmaputra trip)
- if cancellation takes place between 45 and 30 days prior to departure, 50% of the tour price will be forfeited (between 60 and 30 days for Brahmaputra trip); and
- if cancellation takes place less than 30 days prior to departure, 100% of the tour price will be forfeited.

Some trips attract a minimum processing charge – please check.

The tour price is quoted as a package. No partial refunds or credit will be given for services not used. We recommend that you obtain travel insurance



upon booking.

#### **4. Health and Fitness Requirements**

Participants must be in good health and reasonable physical condition. It is vital that participants with medical problems make them known to us well before departure. If you suffer from severe muscular, chest, heart or bronchial disorders, or if you are a severe asthmatic, or have high blood pressure, you are strongly advised against participating. Expeditions generally take place in remote areas where there is little or no access to normal medical services or hospital facilities for serious problems. Where necessary, evacuation can be prolonged, difficult and expensive. Medical and evacuation expenses will be the responsibility of the participant.

#### **5. Tour Leaders**

Our Tour Leaders take their responsibilities seriously and if a Tour Leader believes in his/her judgment that you should not participate in the trip, before your departure, even if you pass your medical, he/she may exclude you from



the trip. In this circumstance you will be offered the option of taking another trip considered suitable for you or a full refund. If during a trip the Tour Leader considers you should not participate further he/she may direct you not to continue and you must follow the Tour Leader's instructions. In this case you will not be entitled to any refund. Travel insurance may compensate you depending on the circumstances.

#### **6. Delay, Cancellation or Change of Itinerary**

Aquaterra Adventures India Pvt. Ltd. reserves the right to cancel any expedition prior to departure (including, but not limited to, by reason of too few people booking on any tour) in which case participants will be given a refund in full. However, you will not be entitled to make any further claim for any injury, loss, expenses or damage (either direct or consequential) or for any loss of time or inconvenience which may result from such cancellation (including but not limited to visa, passport and vaccination



charges, or departure, gear purchases, airport and airline taxes).

### **7. Insurance**

Personal travel insurance is not included in the tour price. We strongly recommend that you take out travel insurance including cancellation insurance upon booking.

### **8. Route Changes/Postponement or Delay**

Aquaterra Adventures India Pvt. Ltd. may for any reason change the date of departure or conclusion of the tour, or it is possible that a route change, postponement or delay (either in relation to departure or to the duration of the expedition) may become necessary due to inclement weather, snow and ice conditions, political restrictions or any other cause. In the event of a change, postponement or delay, participants have no right to refund of the tour price (in whole or in part) or other compensation for any injury, loss or damage.

### **9. Package Prices**

Package prices are based on ground costs, airfares and



exchange rates. Aquaterra Adventures India Pvt. Ltd. tries its utmost not to increase tour prices (in full or part), however sometimes increases are outside its control. We reserve the right to amend tour prices (or any part) without notice at any time before and including the departure date.

Amendments may be necessitated for many reasons including, but not limited to, exchange rate fluctuations, increased fuel costs, airfares, airport charges etc. Any increase in tour prices must be paid prior to the departure date.

### **10. Exclusions from Tour Price**

The following items are excluded from the tour price:

- visa, passport and vaccination charges;
- departure, airport and airline taxes;
- extra meals not included in the itinerary;
- laundry, postage, personal clothing, medical expenses, personal travel insurance and items of a personal nature;
- emergency evacuation charges; and



- tips and excess baggage charges.

Refer to our trip notes for full details

### **11. Responsibility/Liability**

THIS IS VERY IMPORTANT, PLEASE READ CAREFULLY

By my signature as set forth on the booking form I acknowledge and confirm the following:

I waive any and all claims I may now and in the future have against, and release from all liability and agree not to sue Aquaterra Adventures India Pvt. Ltd. and its officers, employees, guides, agents or representatives (collectively its staff) or the licensor for any personal injury, death, property damage, or loss sustained by me as a result of my participation in an adventure trip with them, due to any cause whatsoever, including without any limitation, negligence on the part of Aquaterra Adventures India Pvt. Ltd., its staff and licensor. I am aware that your adventure trip, in addition to the usual dangers and risks inherent, has certain additional dangers and risks, some of which may include: physical exertion for which



I may not be prepared; weather extremes subject to sudden and unexpected change; remoteness from normal medical services; evacuation difficulties if I am disabled.

I accept all the inherent risks of the proposed adventure trip and the possibility of personal injury, death or property damage or loss resulting therefrom. I

acknowledge that the enjoyment and excitement of adventure travel is derived in part from the inherent risks incurred by travel and the activity beyond the accepted safety of life at home or work, and that these inherent risks contribute to such enjoyment and excitement, being a reason for my participation.

I agree that if I suffer injury or illness Aquaterra Adventures India Pvt. Ltd. can, at my cost, arrange medical treatment and emergency evacuation service, as they deem essential for my safety. In entering into this Agreement, I am not relying on any oral, written nor visual representations or statements by Aquaterra Adventures India Pvt. Ltd. or its



staff or any other inducement or coercion to go on an adventure trip, hence, only of my own free will. I confirm that I have read and understood the terms and conditions of contract and this



Agreement prior to signing it and agree that this Agreement will be binding upon my heirs, next of kin, executors, administrators and successors.

## **Privacy policy**

This privacy policy sets out how Aquaterra Adventures (I) Pvt. Ltd. uses and protects any information that you give Aquaterra Adventures (I) Pvt. Ltd. when you use this website.

Aquaterra Adventures (I) Pvt. Ltd. is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Aquaterra Adventures (I) Pvt. Ltd. may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 1 June, 2009

## **What we collect**

We may collect the following information:

- name and job title
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

## **What we do with the information we gather**

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional email about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail.
- We may use the information to customise the website according to your interests.

## **Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## **Links to other websites**

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.